



Feedback Policy



Feedback Policy – Gorleston Lawn Tennis Club (GLTC)

To help us improve the facility and the activities that run within it, the committee welcome feedback from all our members and users.

We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.

There are currently the following opportunities available to members to offer constructive feedback:

- AGM (Annual General Meeting)
- Committee members (email or in writing, see details below)
- Annual anonymous member survey
- Leavers survey
- Suggestion book, located in the clubhouse.

You are able to pass on your feedback in writing to:-

Name/Committee Member: Mr S Bekker, Secretary
Address: GLTC, The Pavilion, Orde Avenue, Gorleston, Gt. Yarmouth, NR31 6SZ
Email: gltc.secretary@yahoo.co.uk

This policy was adopted by the GLTC Committee on 06/06/11